

School Health Centers

Frequently Asked Questions



How does a student sign up to use the Health Center?

Once the parent/guardian has completed a Treatment Agreement and Patient Health History, the child can use the Health Center at any time.



Does a parent need to be present for their child's Health Center appointment?

Parents do not need to be present at the appointment. We contact parents regarding the outcome of your child's appointment if needed.



Does the Health Center see patients if they have private insurance?

Yes, the Center for Family Health participates with most major insurance plans.



Is the Health Center free?

The Health Center is not free. However, no one will be turned away due to inability to pay for services. We work with most insurances and assist with enrollment to Medicaid and other programs including our sliding discount program.



Does the Health Center see patients if they do not have insurance?

Yes, we have staff who are trained to help with insurance enrollment including Medicaid. We offer a sliding discount for eligible patients.



Who can use the Health Center?

Parkside, Northeast & Northwest Health Centers see patients of all ages. Jackson High Health Center is for anyone 21 years old and under.



If students have a primary-care provider elsewhere can they still use the Health Center?

Yes, we see kids for acute-care visits and coordinate care with their primary-care physician. Parents may want to check with their insurance carrier to verify coverage.



Are you open all year?

Yes, we are open all year, including spring, summer and other breaks from school.



Do you accept walk-in patients?

- We do our best to see patients who walk in, particularly students from the school in which the Health Center is located.
- If the patient is not a student within the school it is best to call for an appointment. We are often able to see patients the same day but calling ahead can limit time spent waiting in the office.

▶ Jackson High Health Center

544 Wildwood Ave.
Jackson, MI 49201

M – F 7:30 a.m. – 4:00 p.m.
517-780-0838

▶ Parkside Health Center

2400 Fourth St.
Jackson, MI 49203

M – F 7:30 a.m. – 4:00 p.m.
517-788-6812

▶ Northeast Health Center

1024 Fleming Ave.
Jackson, MI 49202

M – F 8:00 a.m. – 4:30 p.m.
517-787-4361

▶ Northwest Community Health Center

6700 Rives Junction Rd.
Jackson, MI 49201

M – F 7:30 a.m. – 4:00 p.m.
517-569-3200

